SustainerIQ

Boost Your Monthly Giving Potential

What is SustainerIQ?

SustainerIQ is CharityEngine's proprietary subscription billing technology, designed to boost your monthly giving program and help your nonprofit raise up to 30% more revenue—without additional fundraising efforts. This powerful solution drives growth by reducing transaction decline rates—all without extra effort from your team.

Minimize Declines, Maximize Impact

■ Higher Collection Rates

SustainerIQ helps nonprofits achieve more than 90% in recurring donation collections—far above the industry average of 70-85%. With just 50 monthly donors, recovered revenue alone can cover the cost of our platform!

Automated Card Updates

Keep donations uninterrupted with automated updates for expired or lost cards (including American Express), saving time and securing revenue from loyal supporters.

■ Smart Resubmissions

Declined transactions don't mean missed donations. SustainerIQ uses intelligent retries to fix and resubmit payments, recapturing more of your monthly donations.

Automated Reactivation Communications

Re-engage lapsed donors with personalized communications and automated out-of-the-box workflows.

Monthly Giving Health Metrics

Easily monitor monthly giving program health and uncover unparalleled insights into collection rates, churn, and channel performance.

Why Nonprofits Trust SustainerIQ

SustainerIQ isn't just about retaining monthly donations—it's about nurturing your donor relationships and maximizing long-term impact. By eliminating common barriers to monthly giving success, SustainerIQ allows nonprofits to focus on what matters most: advancing their mission and making a difference.



Make Every Month Count

Speak with a CharityEngine expert for a free, personalized analysis to see how much more monthly revenue you can collect with SustainerIQ.



